

《疫情导致旅游合同纠纷怎么处理?三部门联合发通知回应》

7月29日,最高人民法院、司法部、文化和旅游部联合发布《关于依法妥善处理涉疫情旅游合同纠纷有关问题的通知》,对实践中较为典型的涉疫情旅游合同纠纷处理提出指导意见。



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Travel businesses should arrange accommodations for tourists stranded by the COVID-19 epidemic, said the circular, specifying that tourists should bear the expense for extra accommodations, and that travel businesses should share added transport costs as a result of the stranding.

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Businesses and tourists were encouraged to settle disputes by adjusting some terms of their contracts through negotiations, said the circular. Specific changes include postponing the execution of the contract or changing service packages.



If the two sides in dispute fail to reach an agreement, travel businesses should offer tourists refunds after deducting commissions that have been paid to subcontractors and cannot be refunded, the circular said.

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????? travel deposit

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?? individual tourist

??? independent travel

??? package tour

??? in-depth travel

??? self-driving tour